Citizen Charter in respect of PWD, WD-I, Daman

Sr. No.	Services/Facilitie s rendered	Procedures	Time limits	Contact/ dealing persons	Whom to contact if no solace is received from the contact persons
1.	For release of water supply connection.	1. Application in a prescribed format addressed to the Assistant Engineer, PWD, SD-I, Daman	Within a week after payment of requisite charges		Assistant Engineer, PWD, SD-I, Daman
2.	Maintenance & repairs of Govt. Residential Quarters- Civil Works	Application addressed to the Assistant Engineer, PWD, SD-II, Daman or writing of complaint in complaint register	Within a week	Junior Engineer	Assistant Engineer, PWD, SD-II, Daman
3.	Maintenance & repairs of Govt. Residential Quarters- Electrical Works	Application addressed to the Assistant Engineer, PWD, SD-IV, Daman or writing of complaint in complaint register	Within a week	Junior Engineer	Assistant Engineer, PWD, SD-IV, Daman

I/c. Executive Engineer, PWD, WD-I, Daman.