

### Referral transport Information for FY 2017-18

(Annexure to be filled at State level)

	Indicators	Dial 102				Dial 108				Empanelled ambulances		Any other ambulances		Remarks
		Patient Transport		Basic Life Support		Basic Life Support		Advanced Life support						
1	Fleet Info	NHM	State + Others	NHM	State + Others	NHM	State+ Others	NHM	State+ Others	NHM	State + Others	NHM	State + Others	
	<b>NAS Implementation (Yes or No), If yes please attach photos</b>													
1.1	Total Number of ambulances sanctioned	4				3	1		1				12	
1.2	No. of Ambulances functional out of 1.1	4				3	1		1				12	
1.3	No. of GPS fitted ambulances out of 1.2					3	1		1					
1.4	Whether all ambulances are linked to call centre (Yes/No)	Yes				Yes	Yes		Yes				yes	
1.5	Operational Agency (State/NGO/Others private agencies). Also name NGO/ private partners in respective column	UT				GVK EMRI	GVK EMRI		GVK EMRI				UT	
1.6	Mode of engagement (Open tender, nomination basis etc.)													
1.7	No.of ambulances having certified trained staff on emergency care out of 1.2					3	1		1					
1.8	<b>Staff Positions</b>													
	Total Number of staff budgeted under the scheme	13	0	0	0	0	0	0	0	0	0	0	0	0
	EMTs													
	Paramedics / LTs													
	Drivers	9												
	Others (including call centre staff, administrative staff, etc.)	4												
2	<b>Calls info</b>													
2.1	Centralised Call Centre . (Yes/No). Also mention State/District level	Yes, State level												
2.2	Average no. of calls received per month	1022												
2.3	% of calls attended as a % of Total calls	100%												
i.	% ineffective calls as a % of total attended calls													
ii.	% calls where ambulances were dispatched as a % of total calls													
3	<b>Performance Details</b>													
3.1	Average Operational cost per month per ambulance													
3.2	Average Km travelled (availed) per ambulance per day	82				59.5								
3.3	Total cases handled per month*	245				970								
	: Home to Facility	47				916								
	: Inter Facility Transfer (IFT)	22				54								
	: Facility to Home	176				0								
3.4	Avg no. of trips per ambulance per day (No. 3.3 / No. 1.2 / No. of days in a month)	2				4	7		2.5					
i.	No. of Ambulances doing <2 Trips per day (with Justification)	0				0	1		0					
ii.	No. of Ambulances doing >5Trips per day	0				0	1		0					

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1	Fleet Info	NHM	State + Others	NHM	State + Others	NHM	State+ Others	NHM	State+ Others	NHM	State + Others	NHM	State + Others	
3.5	No. of ambulances doing < 80 KMs per day	0				3	3		1					
3.6	No. of ambulances doing > 150 Kms per day	0				0	0		0					
3.7	Average emergency* rescues per month per ambulance per day excludes e.g. drop back home	108				54								
3.8	Number of pregnant women transported	156				241								
3.9	% of pregnant women transported as a % of total number of cases handled	64				25								
3.10	No. of cases where patient could not be attended at the first health facility destination	0				0	0		0					
3.11	% of cases where patient could not be attended at the first health facility destination out of the total cases handled													
3.12	No. of ambulances per lakh population	1.57				1.57	0.52		0.52					
3.13	No of ambulances per 100 sq. KM	4				3	1		1					
3.14	User Fees ( If any with details)	Nil				Nil	Nil		Nil					
3.15	Number of Ambulances anticipated to be condemned in current FY.	Nil				Nil	Nil		Nil					
4	<b>Quality Parameters *</b>													
4.1	Avg Response time – Urban (Only for Home to facility, and inter-facility transfer cases)	00:16:32				00:15:41								
	: Call to Scene time	06:13				00:18:54								
	: Call to Hospital Time	00:30				00:26:15								
4.2	Avg Response time – Rural (Only for Home to facility, and inter-facility transfer cases)	00:23:06				00:25:08								
	: Call to Scene time	15:13				00:15:02								
	: Call to Hospital Time	04:44				00:28:12								

\*Please define emergency

1	Patient transport Vehicle	Vehicle designed primarily for transporting patients but without a trained personnel like EMT etc.. This includes State-owned facility level ambulances, which may be used for inter-facility transfers, etc.
2	Basic Life Support	Ambulances designed for providing basic care to the patients en route which must have trained personnel on board (equipped with basic equipments)
3	Advanced life support	Ambulances designed for providing emergency care to the patients en route which must have trained personnel on board and equipped with advanced life saving equipments
4	Empanelled vehicle	Vehicles which are empanelled with local NGOs/service providers primarily for transporting pregnant women and sick infants