

No. DPS/DLHS/2020-21/ 537
U.T. Administration of Dadra & Nagar Haveli
and Daman & Diu.
Department of Planning & Statistics,
District Court Campus, Fort Area,
Moti Daman – 396 220.

Dated : 31/03/2021

Ref : E-Tender Notice No. DPS/DLHS/2020-21/378, dated 09/03/2021

E-TENDER NOTICE

On behalf of the president of India, the Director, Department of Planning & Statistics, UT of Dadra & Nagar Haveli and Daman & Diu is re-inviting the tender through online on <http://ddtenders.gov.in> from the eligible firms/agency for the following items.

Sr. No.	Description	Tender ID No.	Estimated cost in ₹	Earnest money in ₹	Time Limit
1	Data entry in prescribed online portal developed by the UT Administration of Dadra & Nagar Haveli and Daman & Diu		21,24,500/-	15000/-	20 working days after issue of Work Order

On line document downloading start date : 31/03/2021
Downloading end date : 12/04/2021 at 12.00 hrs.
Last date and time for receipt of Bids : 12/04/2021 at 3.30 p.m.
Opening of Bid : 12/04/2021 at 4.30 p.m.

The online Technical bid received without scanned copies of EMD & Mandatory documents shall not be consider for evaluation.

Bidders have to submit price bid in Electronic format only on <http://ddtenders.gov.in> website till the last date and time for submission. Price Bid in Physical format shall not be accepted in any case.

Only EMD shall be submitted in hard copy to above mentioned address by RPAD/Speed Post, however tender inviting authority shall not be responsible for any postal delay.

The tender inviting authority reserves the right to accept or reject any or all the tender to be received without assigning any reason thereof.

The tender from alongwith all details including schedules and terms and conditions can be downloaded from the website <http://ddtenders.gov.in>.

Encl: As above


(Karanjit Vadodaria)
Director (P&S)
DNH & DD

Copy to :

1. The SIO NIC, with request to upload on www.daman.nic.in website.
2. Asst. Director (IT), DNH, with request to upload on www.dhn.gov.in website.
3. E-tender website of NIC i.e. <http://ddtenders.gov.in>.

Various parameters related with the data entry work are as given below:-

Digitization:-

- a) The Bidder has to digitize approximate 1,75,000 Schedules of 12 pages each having 528 approximately keystroke in the schedules of District Level Household Survey. The schedules are available in hard copies with the department of Planning and Statistics in 3 languages i.e. Gujarati, Hindi and English.
- b) The bidder has to digitize all the schedules in English language on a portal developed by U.T. Administration of DNH & DD or in Excel format as per Annexure-3.
- c) Digitization of District Level Household should be in English Language and work should be done at centre identified by the competent authority in the Districts of Dadra & Nagar Haveli and Daman.

General Terms and Conditions:-

1. The Bidder has to bring its own manpower, hardware, software and other resources to complete the work.
2. The rates given by bidder shall be valid upto 180 days & the same rates will be applicable for similar types of works.
3. The payment shall be on actual keystroke to be made in portal.
4. Digitization to be completed within 20 working days.
5. The time period is material and essential for completion of work and incase of delay penalty of 0.25% on remaining work to be charged after 10 days period.
6. Any damage or loss to record is not acceptable at all and legal action along with penalty of Rs.5000/- for each case is to be charged by the office of Director (Plg. & Stat.).
7. The Bidder is also restricted from any access to record, its photocopy, storage, passing to other individual/agency, or unauthorized use or transfer and liable for criminal action along with its employees or agents.
8. The bidder may inspect record during office timing and working days before submission of bid.
9. **Earnest Money Deposit (EMD): Rs.15,000/- (Rupees Fifteen thousand only)**

1.	Earnest Money Deposit (A/c Payee Demand Draft/ Fixed Deposit Receipt)	Rs.15,000/-
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- a) EMD shall be accepted from the agency for services providing in the form of Demand Draft (DD) /Fixed Deposit Receipt (FDR) only in favor of Director (Planning & Statistics). Signed and scanned copy of DD, EMD and any other certificate must be

uploaded on <https://ddtenders.gov.in>. EMD shall be valid for 60 days from the date of opening of tender.

- b) EMD shall be returned to the unsuccessful Bidders without interest within a period of one month from the date of signing of Agreement between Director (Plg. & Stat.), Dadra & Nagar Haveli and Daman & Diu and the Successful Bidder.
- c) EMD submitted by the Successful Bidder shall be released upon completion of work and in case of default or penalty amount will be deducted from EMD.

10. The bidder has to submit the following documents along with the bid:-

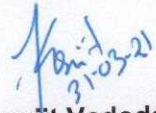
- a) PAN Card in the name of bidder individual/ Firm/ Company.
- b) Proof of Address (Light Bill, Telephone Bill and registration documents).
- c) Aadhar Card of the bidder in case of individual and of authorized representative in other cases.
- d) GST Number.
- e) Photo Copy of first page of bank account pass book.
- f) The payment is to be made only after successful and satisfactory completion along with random verification of digitized data as decided by Director (Plg. & Stat.).
- g) The bidder has to fill and provide full details as per Annexure 1 and Annexure 1 needs to be signed and stamped.
- h) The Bidder shall submit a copy of tender document duly signed and stamped on every page of the document along with Annexure 2 and 3.

SCHEDULE OF TENDER

On line document downloading start date	: 31/03/2021
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FINANCIAL BID

Rates for Data entry work should be quoted per **1000 keystroke** basis in the format at **Annexure-1**.


(Karanjit Vadodaria)
Director (P&S)
DNH & DD

**FINANCIAL BID FOR DIGITIZATION WORK
FOR THE OFFICE OF DIRECTOR (PLG. & STAT.)**

Item	Work Description	Total Amount quoted
1	Data Entry Charges per 1000 keystroke	
	Total	

Note:

1. Above quoted rate should be inclusive of all levies, charges, taxies, etc.

Signature of the authorized person

Full Name: _____

Contact No.: _____

Seal

Date: _____

Place: _____

(To be given on letter head of the agency)

Form – 1
Declaration

- 1) I _____ Son/ Daughter/ wife
of Shri/Smt. _____ authorized
signatory of the agency/firm mentioned above is competent to sign this declaration
and execute this tender document.
- 2) I have carefully read and understood all the terms and conditions of the tender and
undertake to abide by them.
- 3) My agency has not been blacklisted/ debarred from participating in the tender of any
Ministry/Department of Govt. of India or any Government Undertaking in the last 3
years.
- 4) The information / documents furnished along with the above application are true and
authentic to the best of my knowledge and belief. I/we am/are well aware of the facts
that furnishing of any false information/fabricated document would lead to rejection of
my tender at any stage besides liabilities towards prosecution under appropriate law.

Signature of the authorized person

Full Name: _____

Contact No.: _____

Seal

Date : _____

Place : _____

U. T. ADMINISTRATION OF DADRA AND NAGAR HAVELI AND DAMAN AND DIU



Serial Number	
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Sr. No.	Details	Code	4	House Number	
1	DADRA & NAGAR HAVELI (1)/ DAMAN (3)/ DIU (2)		5	Name of the House/ Apartment	
2	Name of the Village/ Census Town/ Municipality		6	Name of the Street/ Falia	
3	Village/ Municipality Code		7	Area/ Locality	

Sr. No.		Name	Mobile No.	Sign.
1	Nodal Officer			
2	Surveyor - 1			
3	Surveyor - 2			
4	Verified by			

Date of 1 st Visit				
D	D	M	M	2021

Date of 2 nd Visit				
D	D	M	M	2021

Date of 3 rd Visit				
D	D	M	M	2021

Note:

- 1) No person shall be permitted to see, Share, capture or copy any information schedule or any answer to a question asked.
- 2) No information or no answer to any question shall be published, disclosed, shared or copied .

1.1 DEMOGRAPHY INFORMATION																
1.1.1) Sr. No.	1.1.2) Full Name of the family member (Head of Family First)			1.1.3) Relationship with the head of the household 1= Mother, 2=Father, 3=Spouse, 4=Son , 5=Daughter, 6=Brother 7=Sister 8=Daughter in Law 9=Grand Child, 10=Niece, 11=Nephew 12=Step Child, 13=Servant, 14=Other Relative 15=Single 16=Roommate in chawl 17=Roommate in Flat/ Other Houses	1.1.4) Sex 1=Male 2=Female 3=Transgender	1.1.5) Date of birth								1.1.6) Whether Birth is registered or not ? 1=Yes 2=No	1.1.7) Marital Status. 1=Never Married 2=Currently Married 3=Widow 4=Separated 5=Divorced	1.1.8) If 2 in Col.1.1.7 then, is Marriage registered or not ? 1=Yes 2=No
	FIRST NAME	MIDDLE NAME	SURNAME													
1						D	D	M	M	Y	Y	Y	Y			
2						D	D	M	M	Y	Y	Y	Y			
3						D	D	M	M	Y	Y	Y	Y			
4						D	D	M	M	Y	Y	Y	Y			
5						D	D	M	M	Y	Y	Y	Y			
6						D	D	M	M	Y	Y	Y	Y			
7						D	D	M	M	Y	Y	Y	Y			
8						D	D	M	M	Y	Y	Y	Y			
9						D	D	M	M	Y	Y	Y	Y			
10						D	D	M	M	Y	Y	Y	Y			

1.2 DEMOGRAPHY INFORMATION																			
1.1.1) Sr. No.	1.2.1) Social Category 1=SC 2=ST 3=OBC 4=Others	1.2.2) Mother Tongue 1=Assamese 13=Marathi 2=Bengali 14=Nepali 3=Bodo 15=Odia 4=Dogri 16=Punjabi 5=Gujarati 17=Sanskrit 6=Hindi 18=Santali 7=Kannada 19=Sindhi 8=Kashmari 20=Tamil 9=Konkani 21=Telugu 10=Maithili 22=Urdu 11=Malyalam 23=Others 12=Manipuri than specify		1.2.3) Whether having Election Photo Identity Card (EPIC) ? 1=Yes 2=No	1.2.4) Whether you are using Mobile Phone 1=Yes 2=No	1.2.5) Whether a Smart Phone User ? 1=Yes 2=No	1.2.6) Mobile Number										1.2.7) Occupation: 1=Govt./PSU employment 9=Restaurant/ Bar 2=Industries 10=House-wife as 3=Agriculture well as Home 4=Livestock maker 5=Fishing/Fish Catch 11=Student 6=Tourism and related 12=Civil & activities Construction 7=Manual/ Casual Labour worker 8=Hotel activities 13=House-wife 14=Self employment 15=Un-employed 16=Others		1.2.8) Nature of employment 1=Regular 2=Contract 3=Daily wages/ Casual 4=Seasonal 5=Not Applicable
1																			
2																			
3																			
4																			
5																			
6																			
7																			
8																			
9																			
10																			

1.3 FINANCIAL DETAILS

1.1.1) Sr. No.	1.3.1) Annual Income of Family (in Rupees) 1=Less than Rs. 50,000 2=50,001 to 1,00,000 3=1,00,001 to 2,00,000 4=2,00,001 to 3,00,000 5=3,00,001 to 3,50,000 6=3,50,001 to 4,00,000 7=4,00,001 to 4,50,000 8=4,50,001 to 5,00,000 9=5,00,000 & above	1.3.2) Whether having a Bank/ Post Office account ? 1=Bank 2=Post Office 3=No Account 4=Bank plus post office account	1.3.3) Whether you have opened Bank Account under Pradhan Mantri Jan Dhan Yojana (PMJDY) ? 1=Yes 2=No	1.3.4) If yes, in Col.1.3.3 then, whether Rupay Card issued ? 1=Yes 2=No	1.3.5) Registered under Pradhan Mantri Suraksha Bima Yojana (PMSBY) ? 1=Yes 2=No	1.3.6) Have you availed Pradhan Mantri Mudra Loan? 1=Yes 2=No 3=Not aware	1.3.7) If yes, in Col.1.3.6 then, amount in rupees	1.3.8) Registered under Pradhan Mantri Jivan Jyoti Bima Yojana (PMJBY) ? 1=Yes 2=No	1.3.9) Social Security Pensioner, Type of Pension 1=Oldage pension 2=Widow pension 3=Disability Pension 4= Freedom Fighters pension 5=Other pension 6= Not eligible 7= Eligible but not applied 8= Applied but not received
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									

1.4 ELDERLY PERSON				1.5 HEALTH			
1.1.1) Sr. No.	1.4.1) Elderly/ senior citizen person (Couple/ Single) living alone ? 0-Not Applicable 1=Yes 2=No	If yes, in Col.1.4.1, then,		1.5.1) Whether any member is suffering from	1.5.2) If yes, in Col.1.5.1, then, where you do you go for treatment ?	1.5.3) Are you aware of any type of health insurance ?	1.5.4) What type of health cover/ health scheme/ health insurance do you have ?
		1.4.2) Do you get remittances from your 0-Not Applicable 1=son 2=daughter 3=no remittance 4=Others	1.4.3) What kind of difficulties you face ? 1=community care 2=social care 3=housing 4=transport 5=employment 6=safety & security 7=not having active outdoor life 8=not being given respect by own children 9=not getting pension in time 0=Not Applicable	1=Blood Pressure 2=Diabetes 3=Liver Disease 4=Cardiac Problems 5=Tuberculosis 6=Asthma 7=Workplace Disease 8=Leprosy 9=Minor ailments 10=any other Disease 11= Multiple Disease	1=Government Facility/ PHC/ CHC/ Government Hospital 2=Private Doctor in DNH/ Diu/ Daman 3=Private Doctor nearby Gujarat State 4=Self Medication 5=I don't take treatment	1=Yes 2=No	1=Mediclaime insurance 2=Ayushman Bharat 3=not covered 4=don't know
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

1.6 DISABILITY				
1.1.1) Sr. No.	1.6.1) Whether suffering from any disability? 1=Yes 2=No	1.6.2) Type of Disability (mentally/ physically disabled) 1=In seeing 2=in Hearing, 3=in Speech 4=in Movement 5=Mental Retardation 6=Mental illness 7=Multiple Disability 8=Any other	1.6.3) Disability by Birth-0 or at certain age (1 to 125)	1.6.4) Any benefits availed from Government ? 1=Regular Government Pension 2=Employment 3=Disability aids 4=Any One Time Relief 5= No benefits
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

1.7 EDUCATION

1.1.1) Sr. No.	1.7.1) Has the child been enrolled in 1=Aanganwadi 2=Nursery 3=School 4=College 5= Diploma 6= ITI	1.7.2) Is the child continuing in Aanganwadi/ Nursery/ School ? 1=Yes 2=No	1.7.3) If no in Col.1.7.2 then,reason of not enrolling ? 1=school too far 2=illness 3=migration of family 4=transportation not available 5=future education not considered 6=required for household work 7=required for outside work for payment in cash 8=not proper school facilities for girls 9=not safe to send girls 10=required for care of siblings 11=not intrested in studies 12=repeated failure 13=got married 14=Other reason	1.7.4) If yes in col.1.7.2 then enrolled in which type of school/ College 1=Government 2=Government aided 3=Private	1.7.5) What is the highest Completed educational qualifications ? 1=Primary 2=Secondary 3=Higher secondary 4=College 5=Vocational - (ITI/ Polytechnic) 6=Professional (B. E., B. Tech., MBBS, BDS) 7=Post Graduate & above 8=Special Institution for Disabled 9=Illiterate	1.7.6) Higher Secondary School 1=Science 2=Commerce 3=Arts	1.7.7) College 1=Science 2=Commerce 3=Arts 4=ITI 5=Technical	1.7.8) Professional 1=ITI 2=Polytechnic 3=MBBS 4=B. E./ M. E.	1.7.9) Whether Register ed at Employ ment Register ? 1=Yes 2=No	1.7.10) If the child has been involved in Child Labour then in which form ? 1=Seasonal 2=Non- Seasonal 3=Not Applicable
1										
2										
3										
4										
5										
6										
7										
8										
9										
10										

1.8 STATUS OF HOUSING/ DWELLING					
1.8.1) Status of house/ Dwelling unit 1=Kachha 2=Semi-Pucca 3=Pucca 4=Homeless 5=Chawl	1.8.2) Built-up area of the house (in sq. ft.)	1.8.3) Ownership status of house 1=Own House 2=Government assisted house 3=Rent 4=living on premises with employer 5=house provided by employer 6=Temporary Shelter 7=Chawl	1.8.4) If answer is 1 or 3 in Col.1.8.3, then type of house 1=Good condition 2=Partially damaged 3=Completely damaged	1.8.5) Type of roof 1=Thatched house 2=Tiles/Asbestos/ Stone roof of house 3=RCC	1.8.6) Usage of House 1=Residence 2=Residence-cum-other use 3=Shop/ Commercial 4=Institutional 5=Hospital/ Dispensary 6=Factory 7=Workshop 8=Workshed 9=Place of Worship 10=Other non-residential use 11=Vacant

1.9 STATUS OF HOUSING/ DWELLING						1.10 LPG CONNECTIONS				
1.9.1) Main source of Drinking water 1=Tap water from treated source-1 2=Tap water from untreated source 3=Covered Well 4=Un-covered Well 5=Hand Pump 6=Tubewell/ Borewell 7=River/ Canal 8=Tank 9=Pond/ Lake 10=Other Source	1.9.2) Are you beneficiary of Government Housing Scheme (SAY, PMAY) 1=PMAY (R) 2=PMAY(U) 3=SAY 3=Not available	1.9.3) If Government provided assistance, then, year of assistance to the construction of the House	1.9.4) Is this household headed/ run by women ? 1=Yes 2=No	1.9.5) House is in the name of 1-Father 2=Mother 3=Husband 4=Wife 5=Joint 6=Others 7= Self/ Head of family	1.9.6) Do you pay Property Tax ? 1=Yes 2=No	1.10.1) Are you aware about Unnat Jyoti by Affordable LEDs (UJALA) ? 1=Yes 2=No	1.10.2) If yes, in Col.1.10.1, then, whether taken LED Bulb from Electricity Department? 1=Yes 2=No	1.10.3) Fuel used for cooking 1=Firewood 2=Crop residue 3=Cowdung cake 4=Coal/ Lignite Charcoal 5=Kerosene 6=LPG/ PNG 7=Electricity 8=Bio-gas 9=Any other 10=No cooking)	1.10.4) Do you have Gas / LPG Connection ? 1=Yes 2=No	1.10.5) Are you Pradhan Mantri UJJWALA Yojana (PMUY) beneficiary or got free Gas Connection ? 1=Yes 2=No

1.11 TYPE OF SANITATION FACILITY				1.12 WASTE SEGREGATION						
1.11.1) Latrine within premise 1=Yes 2=No	1.11.2) If yes, in Col.1.11.1 then, 1=Pipe sewer system 2=Septic tank 3=Other method of disposal of toilet waste	1.11.3) If no, in Col.1.11.1 then, where are you going for Toilet ? 1=Community toilet 2=Public toilet 3=Open Defecation	1.11.4) If 1 or 2 in Col.1.11.3 then, access to toilet (Public/ Community toilet available ?) 1=toilet within 500 meters 2=toilet within 1 Km.	1.12.1) Do you find your area clean? 1=Always 2=Sometimes 3=Rarely 4=Never	1.12.2) Door-to-Door House waste collection done and transportation 1=everyday 2=once in 2 days 3=once In a week 4= not done	1.12.3) Do you have separate containers for dry and wet waste in house ? 1=Yes 2=No	1.12.4) If yes, in col.1.12.3 then, are you aware about the usage of Blue Bin and Green Bin ? 1=Yes 2=No	1.12.5) Do you segregate waste accordingly ? 1=Yes 2=No	1.12.6) Waste water outlet connected to : 1=Closed drainage 2=Open drainage 3=No drainage	1.12.7) Is the house electrified 1=Yes 2=No

1.13 RATION CARD			1.14 LAND AVAILABILITY						
1.13.1) Whether household having ration card ? 1=Yes 2=No	1.13.2) If yes, in Col.1.13.1 then type of ration card 1=AAY-Antyodaya Ann Yojana 2=PHH-Priority household 3=NFSA	1.13.3) If yes, in Col.1.13.1 then whether getting ration in time ? 1=Yes 2=No	1.14.1) Does household own any Agriculture Land ? 1=Yes 2=No	If yes in Col.1.14.1 then					
				1.14.2) How much Agriculture Land do you own ? (In Guntha)	1.14.3) Main Crop 1=Paddy 2=Ragi 3=Bajra 4=Beans 5=Horti-culture crop 6=Other	1.14.4) What kind of Fertilizer you use in your land ? 1=Organic Manure 2=Chemical Fertilizer	1.14.5) Out of this land how much is irrigated ? (in Guntha)	1.14.6) Have you insured your crop ? 1=Yes 2=No	1.14.7) If yes, in Col.1.14.6 then, for which purpose ? 1=Agriculture 2=Horticulture

1.15 LIVE STOCK									
1.15.1) Does household own any Livestock ? 1=Yes 2=No	If yes in Col.1.15.1 then, No. of Livestock								
	1.15.2) Adult Cow	1.15.3) Young Cow	1.15.4) Adult Buffalo	1.15.5) Young Buffalo	1.15.6) Adult Goat	1.15.7) Young Goat	1.15.8) Approximate monthly income from Livestock animals ?	1.15.9) Whether you have availed any Subsidy from U. T./ Bank for purchase of animals ?	1.15.10) Utilization of milk 1=Self Consumption 2=For selling purpose

1.16 FISHING		1.17 COMPUTER & INTERNET				1.18 MIGRATION		
1.16.1) Does any member associated with Fishing activity ? 1=Yes 2=No	1.16.2) Total number of Boats	1.17.1) How many members in the family are Computer literate?	1.17.2) Do you have internet connection ? 1=Yes 2=No	1.17.3) Source of internet ? 1=Mobile 2=Landline 3=Leaseline	1.17.4) How is the internet connectivity ? 1=Excellent 2=Good 3=Satisfactory 4=Poor	1.18.1) Did any member of your family migrated to the other country to settle ? 1=Yes 2=No	1.18.2) Out migrated on 1=Indian Passport 2=Foreign Passport 3=Portuguese Passport	1.18.3) No. of persons migrated in your family ?

1.19 MOVABLE ASSETS POSSESSED BY THE HOUSEHOLD								
1.19.1) Computer 1=Laptop 2=Desktop 3=Tablet 4=Ipad	1.19.2) Television 1=Yes 2=No	1.19.3) Telephone/ Mobile Phone 1=Landline only 2=Mobile only 3=Both 4=No	1.19.4) Bicycle 1=Yes 2=No	1.19.5) Scooter/ Motorcycle 1=Yes 2=No	1.19.6) Rickshaw 1=Yes 2=No	1.19.7) Motor Car/ Jeep/ Van 1=Yes 2=No	1.19.8) 1=Truck 2=Tempo 3=Bus 4=Tractor 5=JCB	1.19.9) Name of the Agriculture Equipments ? 1=Tractor, 2=Plough, 3=Harrow, 4=Fertilizer Spreader, 5=Seeder 6=Baler, 7=Harvester

1.20 - PREGNANCY HISTORY OF MARRIED WOMEN AGED 15 TO 49 YEARS																		
Pregnancy	First lady						Second lady						Third lady					
	1 st	2 nd	3 rd	4 th	5 th	6 th	1 st	2 nd	3 rd	4 th	5 th	6 th	1 st	2 nd	3 rd	4 th	5 th	6 th
1) Age at various pregnancies? (in year)																		
2) Whether you have taken 4 ANC ? (yes-1, no-2)																		
3) Place of Delivery (Home-1, Private Hospital-2, PHC/ CHC/ Government Hospital-3, Private Clinic-4)																		
4) Type of Attention at Delivery (Institutional - Government-1, Institutional - Private-2, Doctor, Nurse, or Trained Birth Attendent-3, Relatives or Others-4)																		
5) If this pregnancy resulted in a birth, was the delivery vaginal or via Caesarean section? (Vaginal birth-1, Caesarean-2, Not applicable-3)																		
6) If this pregnancy resulted in a live birth, what was your child's sex ? (Male-1, Female-2, Not applicable-3)																		
7) Whether the child is vaccinated for age ?																		

1.21 - GENERAL OBSERVATIONS ON VARIOUS GOVERNMENT SERVICES AND INFSTRUCTURE IN U. T. OF DADRA AND NAGAR HAVELI AND DAMAN AND DIU																							
(Give Grade starting from 1 to 10 where 1 stands for lowest/ poor and 10 stands for highest performance.)												(Please circle the option)											
1	Road Infrastructure	1	2	3	4	5	6	7	8	9	10	20	Community Health Centre's (CHC) Staff behavior and response	1	2	3	4	5	6	7	8	9	10
2	Drinking Water Supply	1	2	3	4	5	6	7	8	9	10	21	Government Hospital Infrastructure	1	2	3	4	5	6	7	8	9	10
3	Electricity Supply	1	2	3	4	5	6	7	8	9	10	22	Cleanliness of Government Hospital	1	2	3	4	5	6	7	8	9	10
4	School Infrastructure	1	2	3	4	5	6	7	8	9	10	23	Government Hospital's Staff behavior and response	1	2	3	4	5	6	7	8	9	10
5	Cleanliness of School Premise	1	2	3	4	5	6	7	8	9	10	24	Government Office Infrastructure	1	2	3	4	5	6	7	8	9	10
6	College Infrastructure	1	2	3	4	5	6	7	8	9	10	25	Cleanliness of Government Office	1	2	3	4	5	6	7	8	9	10
7	Cleanliness of College Campus	1	2	3	4	5	6	7	8	9	10	26	Government Officials/ Officers behavior and response	1	2	3	4	5	6	7	8	9	10
8	Aanganwadis	1	2	3	4	5	6	7	8	9	10	27	Registration of Births/ Deaths	1	2	3	4	5	6	7	8	9	10
9	Cleanliness of Aanganwadi Premise	1	2	3	4	5	6	7	8	9	10	28	Issuing of Domicile/ Caste Certificate/ Income Certificate	1	2	3	4	5	6	7	8	9	10
10	Mid Day Meal (at Aanganwadi)	1	2	3	4	5	6	7	8	9	10	29	Property Income Certificate	1	2	3	4	5	6	7	8	9	10
11	Mid Day Meal (at Primary School)	1	2	3	4	5	6	7	8	9	10	30	Mutation Process	1	2	3	4	5	6	7	8	9	10
12	Sub Centre's Infrastructure	1	2	3	4	5	6	7	8	9	10	31	Land NOC (Agriculture /Non-Agriculture)	1	2	3	4	5	6	7	8	9	10
13	Cleanliness of Sub Centre	1	2	3	4	5	6	7	8	9	10	32	Registration of Property	1	2	3	4	5	6	7	8	9	10
14	Sub Centre's Staff behavior and response	1	2	3	4	5	6	7	8	9	10	33	Working Pattern of Gram Panchayat	1	2	3	4	5	6	7	8	9	10
15	Primary Health Centre (PHC) Infrastructure	1	2	3	4	5	6	7	8	9	10	34	Working Pattern of District Panchayat	1	2	3	4	5	6	7	8	9	10
16	Cleanliness of Primary Health Centre (PHC)	1	2	3	4	5	6	7	8	9	10	35	Working Pattern of Daman Municipal Council	1	2	3	4	5	6	7	8	9	10
17	Primary Health Centre's (PHC) Staff behavior and response	1	2	3	4	5	6	7	8	9	10	36	Government Transport Services	1	2	3	4	5	6	7	8	9	10
18	Community Health Centre (CHC) Infrastructure	1	2	3	4	5	6	7	8	9	10	37	Issuing of Driving License	1	2	3	4	5	6	7	8	9	10
19	Cleanliness of Community Health Centre (CHC)	1	2	3	4	5	6	7	8	9	10	38	Registration of Vehicles	1	2	3	4	5	6	7	8	9	10